**Bug report**

|  |  |  |
| --- | --- | --- |
| Category | Label | Value |
| Bug ID | Name  Reporter  Submit date | dynamicdna.bsite.net  Motsumi K. and Sompa F.  23 May 2025 |
| Bug overview | Summary  URL  Screenshot | The site has been reported as unsafe, so as a user you cannot first log in straight.  <https://dynamicdna.bsite.net/> |
| Environment | Operating system  Browser | Windows 7  Microsoft edge |
| Bug details | Steps to reproduce  Expected result  Actual result  Description | When you login you going to see an unsafe/unprotected page, you then going to click more Information, the go to continue to the unsafe site, and then it gonna land you to the login page.  The url should land you straight to the login page  The url shows unprotected site |

**Test Checklist for Creating Account**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Domain** | **Description** | **Expected results** | **Results** |  |
| **Account** | Create an account | You can log in and see the main Dashboard | **Pass** |  |
|  | Login using email | You should be able to sign up with valid email address | **Pass** |  |
|  | Set password | Set password for account | **Pass** |  |
|  | Confirm password | Confirm password | **Pass** |  |
|  | Sing in | Sign in your account | **Pass** |  |
|  | Dashboard for Tickets | You should be able to see Dashboard after login, and when create tickets it must take you to Ticketing system | **Pass** |  |
|  | Logout | When log out it must take you to login page. | **Pass** |  |

**Steps to Reproduce:**

1. Navigate to [Link provided].

2. Click "Sign Up."

3. Enter testuser@example.com in email field.

4. Enter P@ssw0rd123! in password field.

5. Confirm P@ssw0rd123! in confirm password field.

6. Click "Register."

**Scenario: Creating Tickets on the Dashboard**

**Test Case Title: Ticket Creation - Valid Data**

**Steps:**

1. Log in to the dashboard.

2. Navigate to "Create Ticket" or "New Ticket."

3. Fill in mandatory fields (e.g., Title, Description, Priority).

4. Select appropriate category/type (if applicable).

5. Attach a file (if applicable).

6. Click "Submit" or "Create Ticket."

7. Verify the ticket appears in the "My Tickets" or "All Tickets" list.

8. Open the newly created ticket to verify details.